

CONFIRMATION OF DISCLOSURE REQUIREMENTS

Data identifying the company:

BEST SPORT Sp. z o.o. ul.
Dzieci Warszawy 31/74
02-495 Warszawa

KRS 0000239657
REGON: 140224107,
NIP: 522-278-41-86

Contact details:

E-mail address:
bestsport@bestsport.com.pl

Address to the complaint:

Best Sport Sp. z o.o. ul.
ul. Modlińska 248
05-110 Jabłonna
Poland

The obligation to deliver products without defects:

The Seller hereby declares that he is under a statutory obligation to deliver the product which is the subject of the order without physical or legal defects.

Complaint mode

In the event that the product has a defect, the consumer may demand a price reduction or withdrawal from the sales agreement, replacement of the product with a flawless one or its repair.

The Seller is liable under the warranty if the physical defect is found before the expiry of two years from the release of the Goods to the Customer. A claim for removing a defect or replacing the Goods with a

flawless one expires after one year, but the date can't be completed before the deadline specified in the first sentence.

The Consumer who exercises the warranty rights is obliged to deliver the defective product at the Seller's address, at his expense.

The seller will respond to the consumer's claim within 14 days.

The Seller does not use out-of-court dispute resolution, referred to in the Act of September 23, 2016, about out-of-court resolution of consumer disputes.

Ability to use extrajudicial dispute resolution

The Seller informs the Customer being a Consumer about the possibility of using extrajudicial means of dealing with complaints and pursuing claims. The rules of access to these procedures are available at the registered offices or on the websites of entities authorized to deal with disputes out of court. They may be, in particular, consumer ombudsmen or Provincial Inspectorates of the Trade Inspection, whose list is available on the website of the Office of Competition and Consumer Protection (Urząd Ochrony Konkurencji i Konsumentów) http://www.uokik.gov.pl/spory_konsumentckie.php.

The Seller informs that at the address <http://ec.europa.eu/consumers/odr/> there is an online platform for settling disputes between consumers and entrepreneurs at the EU level (ODR platform).

An instruction on the right to withdraw from the agreement

You have the right to withdraw from this agreement within 100 days without giving any reason.

The deadline to withdraw from the agreement expires after 100 days from the date on which you came into possession of the item or in which a third party other than the carrier and the person indicated by you came into possession of the item.

To exercise your right of withdrawal, you must inform us at:

Best Sport Sp. z o.o. ul.
ul. Modlińska 248
05-110 Jabłonna
Poland

about his decision to withdraw from this agreement by an unequivocal statement (for example, a letter sent by post or e-mail).

You can use the withdrawal form, but it is not mandatory. You can also fill in and submit the withdrawal form or any other unequivocal statement electronically on our website www.bestsport24.com. If you

use this option, we will send you a confirmation of receipt of information about withdrawal from the agreement on a durable medium (e-mail, for example).

To comply with the deadline to withdraw from the agreement, it is enough for you to send information regarding the exercise of your right to withdraw from the agreement before the deadline to withdraw from the agreement.

Effects of withdrawal from

In the event of withdrawal, we will refund you all payments received from you, including the cost of delivering the item (with the exception of additional costs resulting from the method of delivery chosen by you other than the cheapest method of delivery offered by us), immediately, and in any case not later than 14 days from the day on which we were informed about your decision to withdraw from this agreement. We will refund the payment using the same payment methods that you used in the original transaction, unless you have explicitly agreed to another solution; in any case, you will not incur any fees in connection with this return.

We can withhold the refund until receipt of the item or until the proof of its return is provided to us, depending on which event occurs first.

Please send back or hand us the goods to the following address:

Best Sport Sp. z o.o. ul.
ul. Modlińska 248
05-110 Jabłonna
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immediately, and in any case not later than 14 days from the date on which you informed us of your withdrawal from this agreement. The deadline is met if you send back the item before the period of 14 days.

You will have to bear the direct cost of returning the goods. The amount of these costs is estimated at a maximum of approximately 30 PLN (Polish Zloty) – about 8 British pounds.

You are only responsible for reducing the value of items resulting from using it in a different way than was necessary to establish the nature, characteristics and functioning of items.